



*"Our electricity was cut off and we had to use the last of our savings just to get it turned on. I contacted my case manager and told her what was going on and without hesitation she got the wheels rolling. We are eternally grateful for being involved with this foundation and are just so unbelievably thankful that we were so fortunate enough to be gifted something like this at Christmas time."*

An Army combat veteran and his family came to us this winter when their electricity was shut off. The veteran is a Purple Heart recipient and is rated 90% disabled by the VA for wounds incurred in combat. He and his wife used their entire savings just to get the electricity back. That's where Code of Support stepped in.

Our case managers worked with the veteran to build a relationship and establish trust, allowing the client to disclose his financial need. The team worked quickly to locate and leverage resources to pay the bill in full, ensuring that this veteran and his family would have electricity and heat during the winter. Our case managers also matched the family to a donor to ensure that their children will have gifts to open this holiday.

Now, we are working with the veteran and his family to set them up for long-term success. For the veteran and his caregiver spouse, we have connected them to local support groups. Our team is also working with a partner to find safe, permanent housing for the family. Lastly, our team connected the client's four children to school and education resources. At Code of Support, we take a holistic approach because we know a military or veteran family's success requires the entire family to thrive.

*“I don’t know how I would’ve gotten through this ordeal without them.”*

Earlier this year, a veteran reached out to Code of Support after she had lost her job and was unable to make her car payments. With her car about to be repossessed, the veteran worried about how she would find employment and make it to her medical appointments. But, Code of Support and our team of case managers were there to help.

First, one of our case managers found funding for all the late car payments, allowing the veteran to keep her vehicle. Next, we connected the veteran to employment resources and budgeting tools. Our job didn’t stop there, our case manager also provided the veteran with advocacy, emotional support, and encouragement throughout her journey with us. We were there with her every step of the way.

Because the veteran was able to keep her vehicle, she continued to attend her vital medical appointments and found a new job. Now, she feels confident moving forward knowing that Code of Support will always be in her corner.





*"I don't think I would be standing if it wasn't for Code of Support."*

In 2018, we had a family come to Code of Support that had received some life-changing news. The husband, an Army veteran who had been deployed to Afghanistan, was just diagnosed with terminal brain cancer. Suddenly, their

family dynamics shifted. The veteran was completely dependent on his wife as his caregiver, and she was now responsible for looking after her husband and her son. This meant the wife could no longer work. That's when they reached out to Code of Support.

Our case manager, who is also a caregiver, reached out immediately, knowing how challenging and lonely a situation like this can be. Because our team was able to work with the veteran's entire family, the wife was able to spend more time as a spouse, mom, and caregiver instead of coordinating services and resources.

Once the veteran began declining rapidly, the family needed additional in-home care. They reached out to the VA, but the VA was only able to offer 2 hours a week of in-home care, which would not be enough. Our case manager contacted the VA and advocated on the family's behalf for more in-home care, and as a result, we provided the family with more valuable time together. The veteran lost his battle with brain cancer in the fall of 2020, which makes those last memories together even more precious. Code of Support knows that sometimes the most valuable thing we have is time with each other. Our team is here to assist families in whatever way we can, so those families can spend more time together instead of chasing resources.